

November 17th, 2015

Re: Now accepting American Express as all other major credit cards (Visa, Master Card, and Discover.)

Dear Client,

CBAY Transcription Services, Inc. is excited to announce we can now accept all major credit card payments (Visa, MasterCard, American Express and Discover) online through our Merchant Services account. All you need is your invoice number and amount.

To make a payment please go to our website $\underline{www.cbtsi.com}$. Then go to support on top menu bar and then on drop down menu click on credit card payment. You can also feel free to call our billing team at (866) 295-8583 x 704 to make a payment.

If you have any questions about this new change feel free to reach out to customer service at (866) 295-8583.

Sincerely,

Michael Marks

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President

CBAY Transcription Services, Inc.